Does Your Existing Service Live Up To ComNet's High Standard?

ComNet

The following facts about ComNet, LLC may help you compare us to your current service and other alternatives. We feel these are the standards that separate us from the competition. After you compare, we think you will feel that way too!

	ComNet	Current Service	Other Competitors
ComNet owners are involved in day to day operations of the company.	◐		
ComNet is covered by professional errors and omissions insurance.	◐		
ComNet has a formal training program for new agents and written standards of excellence that employees must meet to maintain and advance their career.	◐		
ComNet has written procedures in place to guide the day to day operations.	◐		
Every ComNet agent is randomly monitored on three calls every week to verify the calls are handled professionally, courteously and accurately.	◐		
ComNet's system allows you the opportunity to monitor all of your own calls via the internet.	◐		
All ComNet employees must sign a confidentiality agreement.	◐		
Drug testing is mandatory for employment with ComNet.	◐		
ComNet's operators and agents earn a living wage and benefits, and they have an opportunity to earn more based on meeting and exceeding high standards.	◐		
ComNet equipment and software is the latest in cutting-edge technology.	◐		
ComNet connections to the telephone network and Internet are high speed and high quality.	◐		
ComNet has a standby generator in place in case of a power outage.	◐		
ComNet has a quality working environment that is efficient and professional and it is open for your inspection.	◐		
ComNet service level is unmatched. The average call rings only 2.5 times before answer. Of those only14% of calls are placed on hold with an average time of only 48 seconds. Our documented error rate is only 1 in 2000 activities.	◐		
ComNet has received awards and recognition by our national trade association for providing excellent service.	◐		

	YES	NO
Does your existing service meet ComNet's level of professionalism?		

Please feel free to print this chart and use it to compare!

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